

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	108	162	-33% ▼
	Admits	9	55	-84% ▼
	Discharges	60	66	-9%
	Service Hours	1,556	3,520	-56% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	108	100.0%

Consumer Satisfaction Survey (Based on 81 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		95%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Respect		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Access		91%	80%	88%
✓ Outcome		86%	80%	83%
● Recovery		76%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	62	57%	▲ 16%
26-34	10	9%	▼ 23%
35-44	7	6%	▼ 20%
45-54	18	17%	24%
55-64	9	8%	14%
65+	2	2%	4%

Gender	#	%	State Avg
Female	55	51%	▲ 40%
Male	53	49%	▼ 60%

Ethnicity	#	%	State Avg
Non-Hispanic	88	81%	75%
Hisp-Puerto Rican	12	11%	12%
Unknown	4	4%	6%
Hispanic-Other	3	3%	6%
Hispanic-Mexican	1	1%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	58	54%	▼ 65%
Black/African American	38	35%	▲ 17%
Other	7	6%	14%
Unknown	3	3%	3%
Multiple Races	2	2%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	73	-49% ▼
Admits	-	28	-100% ▼
Discharges	37	38	-3%
Service Hours	108	1,173	-91% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		13	35%	35%	37%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	94%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%

On-Time Periodic	Actual	State Avg
6 Month Updates		90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	22	-64% ▼
Admits	-	7	-100% ▼
Discharges	8	15	-47% ▼
Service Hours	36	752	-95% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		6	75%	35%	37%	40% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	94%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		95%

On-Time Periodic	Actual	State Avg
6 Month Updates		90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 ✓ Goal Met
 ● Below Goal

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	67	-6%
Admits	9	20	-55% ▼
Discharges	15	13	15% ▲
Service Hours	1,413	1,595	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		18	29%	35%	37%	-6%

Service Utilization

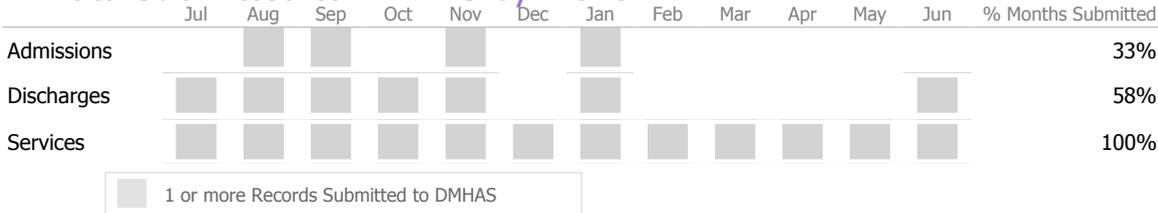
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		48	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 40 Active Employment Services Programs