Yale-New Haven Hospital
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	223	83	169%	▲
	Admits	251	88	185%	▲
	Discharges	248	83	199%	▲
	Bed Days	2,319	1,010	130%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Crisis Services		223	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		34	15%	16%
26-34		50	22%	23%
35-44		41	18%	20%
45-54		63	28%	24%
55-64		26	12%	14%
65+		9	4%	4%

Gender

Gender		#	%	State Avg
Male		150	67%	60%
Female		73	33%	40%

Race

Race		#	%		State Avg
White/Caucasian		131	59%		65%
Black/African American		70	31%	▲	17%
Other		16	7%		14%
Multiple Races		3	1%		1%
Unknown		2	1%		3%
Asian		1	0%		1%
Am. Indian/Native Alaskan					1%
Hawaiian/Other Pacific Islander					0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		183	82%	75%
Hisp-Puerto Rican		18	8%	12%
Hispanic-Other		15	7%	6%
Unknown		5	2%	6%
Hispanic-Cuban		1	0%	0%
Hispanic-Mexican		1	0%	0%

▮ Unique Clients	▎ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Respite Bed Program
Yale-New Haven Hospital
Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	223	83	169%	▲
Admits	251	88	185%	▲
Discharges	248	83	199%	▲
Bed Days	2,319	1,010	130%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	No Re-admit within 30 Days of Discharge		204	82%	85%	88%	-3%	
🔴	Follow-up within 30 Days of Discharge		118	63%	90%	63%	-27%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		8	10 days	0.0	79%	90%	207%	-11%	▼

🟦 < 90%   ⬜ 90-110%   🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	100%
Discharges	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	⬜	100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 9 Active Respite Bed Programs