

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,900	3,942	-1%
	Admits	3,137	3,123	0%
	Discharges	3,297	3,341	-1%
	Service Hours	59,928	59,791	0%
	Bed Days	4,767	5,188	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 365 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Overall		90%	80%	91%
✓ Respect		90%	80%	91%
✓ Access		89%	80%	88%
● Outcome		71%	80%	83%
● Recovery		65%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	2,962	51.9%
	Crisis Services	1,254	22.0%
	Community Support	526	9.2%
	Social Rehabilitation	246	4.3%
	Employment Services	185	3.2%
	Case Management	106	1.9%
	Residential Services	106	1.9%
	ACT	46	0.8%
Addiction	Outpatient	281	4.9%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	608	16%	16%	Female	2,321	60%	▲ 40%	
26-34	806	21%	23%	Male	1,579	40%	▼ 60%	
35-44	725	19%	20%	Race	White/Caucasian	3,063	79%	▲ 65%
45-54	947	24%	24%		Other	637	16%	14%
55-64	581	15%	14%		Black/African American	138	4%	▼ 17%
65+	227	6%	4%		Asian	30	1%	1%
Ethnicity	Non-Hispanic	3,259	84%	75%	Am. Indian/Native Alaskan	24	1%	1%
	Hispanic-Other	346	9%	6%	Unknown	6	0%	3%
	Hisp-Puerto Rican	273	7%	12%	Hawaiian/Other Pacific Islander	2	0%	0%
	Unknown	11	0%	6%	Multiple Races			1%
	Hispanic-Mexican	9	0%	0%				
Hispanic-Cuban	2	0%	0%					

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	176	-26% ▼
Admits	78	107	-27% ▼
Discharges	89	132	-33% ▼
Service Hours	977	1,480	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	100%	34%
Cooccurring		
MH Screen Complete	91%	95%
SA Screen Complete	91%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		48	54%	50%	52%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		131	96%	75%	89%	21% ▲
✓ Abstinence/Reduced Drug Use		85	62%	55%	58%	7%
● Stable Living Situation		126	92%	95%	87%	-3%
● Employed		49	36%	50%	37%	-14% ▼
● Improved/Maintained Axis V GAF Score		66	62%	75%	60%	-13% ▼
● Self Help		20	15%	60%	25%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		47	96%	90%	84%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		57	77%	75%	74%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	154	183	-16% ▼
Admits	71	123	-42% ▼
Discharges	92	107	-14% ▼
Service Hours	2,104	2,115	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	98%	94%
On-Time Periodic		
6 Month Updates	100%	34%
Cooccurring		
MH Screen Complete	89%	95%
SA Screen Complete	89%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	49%	50%	52%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		159	99%	75%	89%	24% ▲
Abstinence/Reduced Drug Use		85	53%	55%	58%	-2%
Stable Living Situation		142	88%	95%	87%	-7%
Employed		46	29%	50%	37%	-21% ▼
Improved/Maintained Axis V GAF Score		77	55%	75%	60%	-20% ▼
Self Help		46	29%	60%	25%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		68	99%	90%	84%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		54	77%	75%	74%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

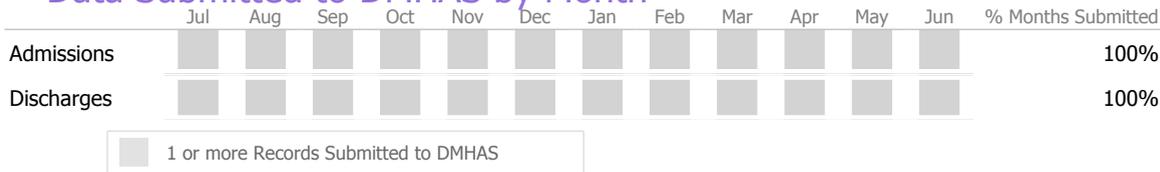
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,224	1,110	10%
Admits	1,414	1,240	14% ▲
Discharges	1,407	1,247	13% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		612	44%	75%	73%	-31% ▼
● Community Location Evaluation		20	1%	80%	47%	-79% ▼
● Follow-up Service within 48 hours		645	71%	90%	47%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,962	2,987	-1%
Admits	1,080	1,109	-3%
Discharges	1,151	1,116	3%
Service Hours	25,440	22,817	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	56%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	70%
SA Screen Complete	96%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		625	55%	50%	45%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		806	26%	30%	19%	-4%
● Stable Living Situation		2,761	90%	95%	81%	-5%
● Social Support		1,492	49%	60%	55%	-11% ▼
● Improved/Maintained Axis V GAF Score		1,096	42%	75%	51%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1,904	99%	90%	87%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		896	84%	75%	67%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	5	4	25% ▲
Discharges	4	5	-20% ▼
Service Hours	1,102	1,489	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	100%	85%	90%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	526	547	-4%
Admits	161	201	-20% ▼
Discharges	183	175	5%
Service Hours	9,313	9,463	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	83%	62%
SA Screen Complete	80%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	99%
Valid Axis V GAF Score	93%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		85	47%	65%	54%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		386	72%	60%	68%	12% ▲
Stable Living Situation		472	88%	80%	91%	8%
Employed		54	10%	20%	10%	-10% ▼
Improved/Maintained Axis V GAF Score		137	29%	95%	58%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		353	100%	90%	97%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Gatekeeper Program

United Services Inc.

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

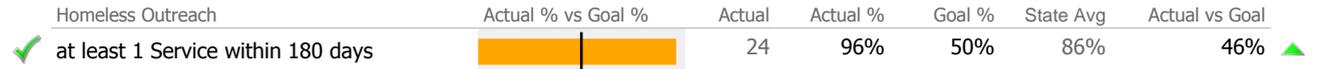
Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

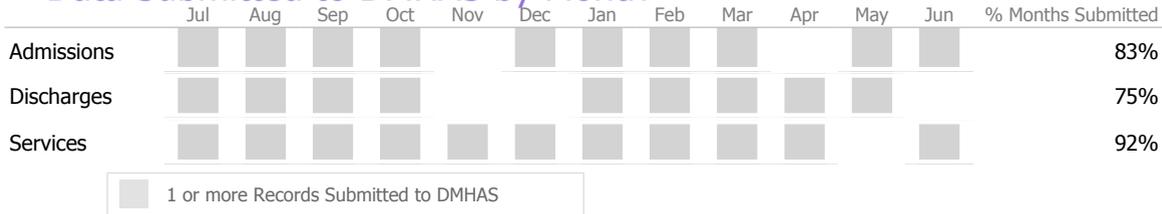
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	21	62% ▲
Admits	27	23	17% ▲
Discharges	23	16	44% ▲
Service Hours	92	146	-37% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 41 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	22	0%
Admits	11	9	22% ▲
Discharges	11	10	10%
Bed Days	4,767	5,188	-8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	100%	80%	78%	20% ▲
✓ No Re-admit within 30 Days of Discharge		11	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		7	64%	90%	81%	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		93%
✓ SA Screen Complete		91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		95%

Recovery

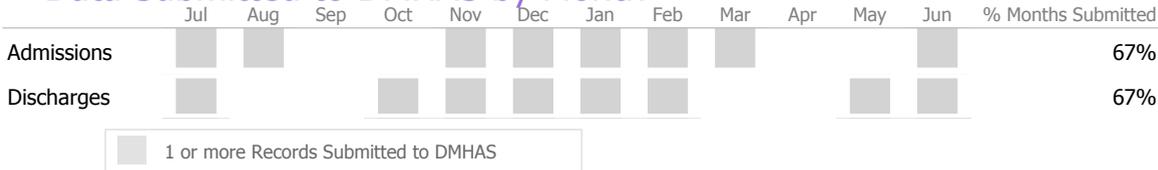
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		22	96%	90%	98%	6%
● Improved/Maintained Axis V GAF Score		12	60%	95%	64%	-35% ▼
● Social Support		1	4%	60%	77%	-56% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	1,289 days	0.6	93%	90%	96%	3%



Data Submitted to DMHAS by Month



* State Avg based on 25 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	82	4%
Admits	95	90	6%
Discharges	100	89	12% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		55	75%	75%	73%	0%
✓ Community Location Evaluation		70	96%	80%	47%	16% ▲
● Follow-up Service within 48 hours		30	83%	90%	47%	-7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	1	-100% ▼
Discharges	1	1	0%
Service Hours	276	276	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	89%	5%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	83	-14% ▼
Admits	25	26	-4%
Discharges	15	37	-59% ▼
Service Hours	2,985	3,059	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	88%	91%
SA Screen Complete	88%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	97%
Valid Axis V GAF Score	97%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	60%	50%	70%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		51	72%	60%	86%	12% ▲
Stable Living Situation		66	93%	85%	93%	8%
Employed		3	4%	25%	13%	-21% ▼
Improved/Maintained Axis V GAF Score		12	20%	95%	68%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		56	98%	90%	98%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■	■	■	■	■		■	■	■	83%
Discharges	■	■	■	■	■			■		■	■	■	75%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

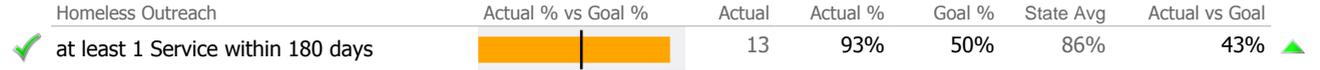
Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 52 Active Residential Support Programs

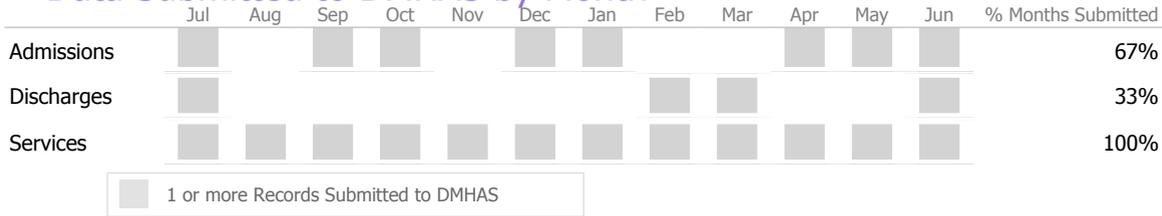
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	28	-11% ▼
Admits	14	12	17% ▲
Discharges	5	17	-71% ▼
Service Hours	338	286	18% ▲

Service Engagement



Data Submitted to DMHAS by Month

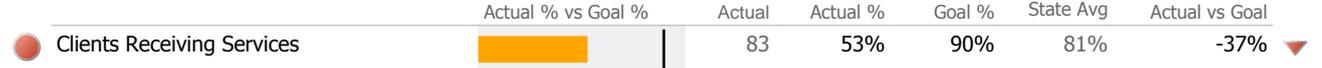


* State Avg based on 41 Active Outreach & Engagement Programs

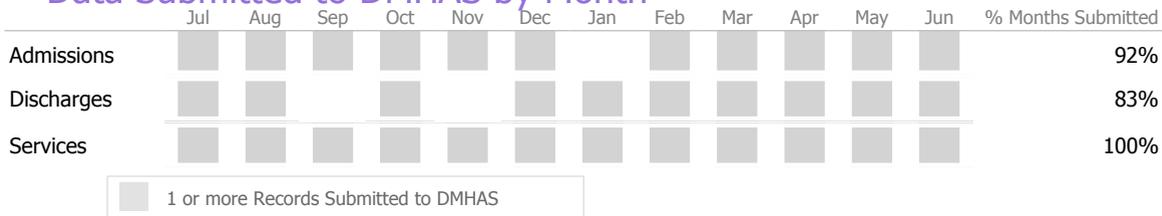
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	246	228	8%
Admits	29	67	-57% ▼
Discharges	91	8	1038% ▲
Service Hours	510	764	-33% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	24	-21% ▼
Admits	4	6	-33% ▼
Discharges	8	9	-11% ▼
Service Hours	859	1,019	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	50%	70%	-7%

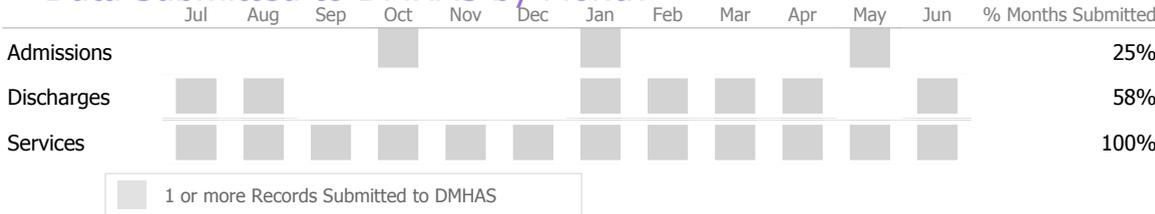
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		17	89%	60%	86%	29% ▲
Stable Living Situation		18	95%	85%	93%	10%
Employed		0	0%	25%	13%	-25% ▼
Improved/Maintained Axis V GAF Score		6	33%	95%	68%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	193	-4%
Admits	107	73	47% ▲
Discharges	100	116	-14% ▼
Service Hours	2,919	3,251	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		71	38%	35%	37%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		87	99%	90%	94%	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	44	5%
Admits	16	19	-16% ▼
Discharges	16	14	14% ▲
Service Hours	13,003	13,141	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	25%	65%	54%	-40% ▼
✓ No Re-admit within 30 Days of Discharge		16	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	47%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	84%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	80%
✓ SA Screen Complete	100%	78%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
✓ Valid Axis V GAF Score	98%	91%

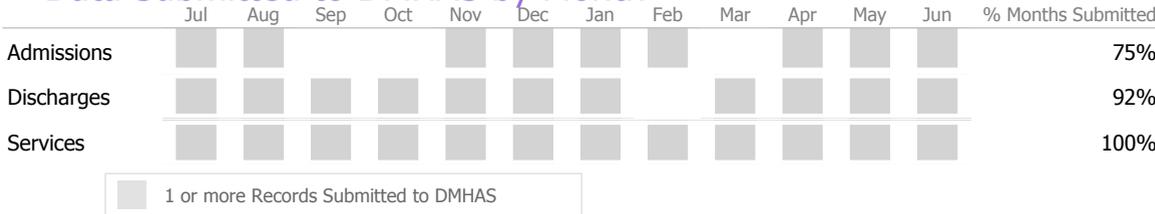
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		40	87%	60%	86%	27% ▲
✓ Social Support		33	72%	60%	69%	12% ▲
✓ Employed		8	17%	15%	9%	2% ▲
● Improved/Maintained Axis V GAF Score		15	39%	85%	41%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs