Supportive Environmental Living Facility Inc-SELF
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
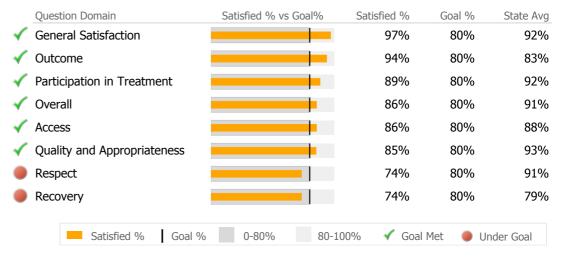Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	60	56	7%	
	Admits	17	12	42%	▲
	Discharges	15	10	50%	▲
	Service Hours	2,128	2,087	2%	
	Bed Days	8,825	8,892	-1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		60	100.0%

Consumer Satisfaction Survey   (Based on 35 FY13 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		97%	80%	92%
✔	Outcome		94%	80%	83%
✔	Participation in Treatment		89%	80%	92%
✔	Overall		86%	80%	91%
✔	Access		86%	80%	88%
✔	Quality and Appropriateness		85%	80%	93%
●	Respect		74%	80%	91%
●	Recovery		74%	80%	79%

Legend: ▬ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✔ Goal Met ● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		2	3%	▼	16%
26-34		7	12%	▼	23%
35-44		10	17%		20%
45-54		23	38%	▲	24%
55-64		10	17%		14%
65+		8	13%		4%

Gender

Gender		#	%	State Avg
Male		36	60%	60%
Female		24	40%	40%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		56	93%	▲	75%
Hisp-Puerto Rican		2	3%		12%
Hispanic-Other		1	2%		6%
Unknown		1	2%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					0%

Race

Race		#	%		State Avg
White/Caucasian		42	70%		65%
Black/African American		15	25%		17%
Other		2	3%	▼	14%
Am. Indian/Native Alaskan		1	2%		1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

Legend: ▬ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg
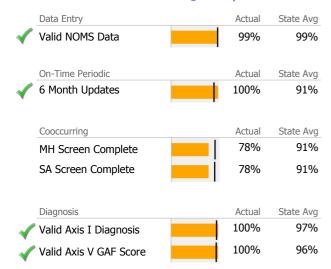
19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
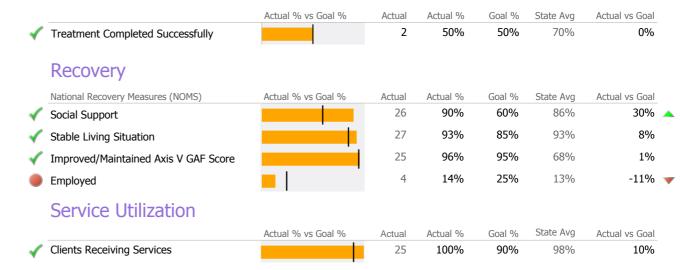Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	28	4%
Admits	6	6	0%
Discharges	4	5	-20% ▼
Service Hours	2,128	2,087	2%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	91%

Cooccurring		Actual	State Avg
MH Screen Complete		78%	91%
SA Screen Complete		78%	91%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		2	50%	50%	70%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		26	90%	60%	86%	30% ▲
✔ Stable Living Situation		27	93%	85%	93%	8%
✔ Improved/Maintained Axis V GAF Score		25	96%	95%	68%	1%
🔴 Employed		4	14%	25%	13%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		25	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢		▢	▢			▢	▢				▢	50%
Discharges			▢				▢						17%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 52 Active Residential Support Programs

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

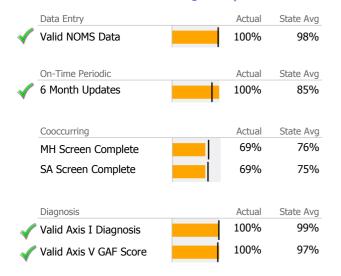Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	15	27%	▲
Admits	8	4	100%	▲
Discharges	8	3	167%	▲
Bed Days	4,569	4,577	0%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		6	75%	60%	66%	15%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		19	95%	60%	81%	35%	▲
✓ Stable Living Situation		20	100%	95%	96%	5%	
✓ Improved/Maintained Axis V GAF Score		19	100%	95%	68%	5%	
🔴 Employed		0	0%	25%	8%	-25%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Cooccurring		Actual	State Avg
MH Screen Complete		69%	76%
SA Screen Complete		69%	75%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	1,315 days	0.7	96%	90%	95%	6%

	< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													58%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
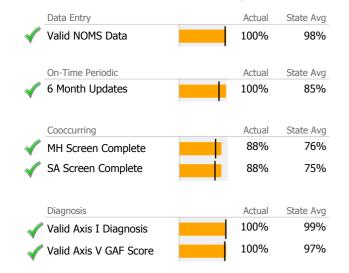Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	14	7%	
Admits	3	2	50%	▲
Discharges	3	2	50%	▲
Bed Days	4,256	4,315	-1%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		3	100%	60%	66%	40%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		11	73%	60%	81%	13%	▲
✓ Stable Living Situation		15	100%	95%	96%	5%	
● Improved/Maintained Axis V GAF Score		12	92%	95%	68%	-3%	
● Employed		0	0%	25%	8%	-25%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		88%	76%
✓ SA Screen Complete		88%	75%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,895 days	0.8	97%	90%	95%	7%

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				■			■			■			25%
Discharges		■				■			■				25%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs