

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	123	137	-10%
	Admits	81	96	-16% ▼
	Discharges	90	93	-3%
	Service Hours	2,080	2,424	-14% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	123	100.0%

### Consumer Satisfaction Survey (Based on 54 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		98%	80%	91%
✓ Access		96%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Overall		91%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Recovery		83%	80%	79%
✓ Outcome		83%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	17	15%	16%
26-34	34	29%	23%
35-44	25	21%	20%
45-54	20	17%	24%
55-64	17	15%	14%
65+	4	3%	4%

Gender	#	%	State Avg
Male	70	57%	60%
Female	53	43%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	122	99%	▲ 75%
Hisp-Puerto Rican	1	1%	▼ 12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hispanic-Other			6%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	117	95%	▲ 65%
Multiple Races	5	4%	1%
Am. Indian/Native Alaskan	1	1%	1%
Asian			1%
Black/African American			▼ 17%
Hawaiian/Other Pacific Islander			0%
Other			▼ 14%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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Unique Clients	123	137	-10%
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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	100%	34%
<b>Cooccurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	98%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		81	90%	50%	52%	40% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		127	94%	75%	89%	19% ▲
Abstinence/Reduced Drug Use		87	64%	55%	58%	9%
Improved/Maintained Axis V GAF Score		102	93%	75%	60%	18% ▲
Stable Living Situation		133	99%	95%	87%	4%
Employed		66	49%	50%	37%	-1%
Self Help		35	26%	60%	25%	-34% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		46	100%	90%	84%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		74	100%	75%	74%	25% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | 
 Goal | 
 Goal Met | 
 Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs