Southwestern CT Agency on Aging
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	152	97	57%	▲
	Admits	95	68	40%	▲
	Discharges	73	38	92%	▲
	Service Hours	797	369	116%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		152	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25		1	1%	▼	16%
26-34		3	2%	▼	23%
35-44		6	4%	▼	20%
45-54		34	22%		24%
55-64		65	43%	▲	14%
65+		43	28%	▲	4%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		137	90%	▲	75%
Hispanic-Other		8	5%		6%
Hisp-Puerto Rican		6	4%		12%
Unknown		1	1%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					0%

Gender

Gender		#	%	State Avg
Male		79	52%	60%
Female		72	48%	40%

Race

Race		#	%		State Avg
White/Caucasian		103	68%		65%
Black/African American		45	30%	▲	17%
Other		2	1%	▼	14%
Unknown		2	1%		3%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Nursing Home Facility Program - 293
Southwestern CT Agency on Aging
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	152	97	57%	▲
Admits	95	68	40%	▲
Discharges	73	38	92%	▲
Service Hours	797	369	116%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	95%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		96%	58%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		31	46%	50%	60%	-4%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		146	95%	80%	65%	15%	▲
✔	Social Support		97	63%	60%	48%	3%	
🔴	Employed		0	0%	20%	5%	-20%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		80	99%	90%	67%	9%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

	Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 37 Active Standard Case Management Programs