Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,377	4,202	4%
	Admits	4,430	4,094	8%
	Discharges	4,274	4,026	6%
	Service Hours	42,679	44,380	-4%
	Bed Days	54,070	51,809	4%
	S.Rehab/PHP/IOP	8,773	6,296	39% ▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	2,390	46.0%
	Residential Services	1,585	30.5%
	IOP	639	12.3%
	Outpatient	483	9.3%
Mental Health			
	Residential Services	95	1.8%

Consumer Satisfaction Survey   (Based on 1,177 FY13 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		93%	80%	92%
✓	Respect		92%	80%	91%
✓	Quality and Appropriateness		90%	80%	93%
✓	Overall		88%	80%	91%
✓	General Satisfaction		86%	80%	92%
✓	Outcome		82%	80%	83%
✓	Access		81%	80%	88%
🔴	Recovery		79%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met 🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	609	14%	16%
26-34	1,229	28%	23%
35-44	1,001	23%	20%
45-54	1,076	25%	24%
55-64	427	10%	14%
65+	34	1%	4%

Gender

Gender	#	%	State Avg
Male	2,950	67%	60%
Female	1,422	33%	40%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	3,307	76%	75%
Hisp-Puerto Rican	667	15%	12%
Hispanic-Other	374	9%	6%
Unknown	13	0%	6%
Hispanic-Cuban	10	0%	0%
Hispanic-Mexican	6	0%	0%

Race

Race	#	%	State Avg
White/Caucasian	2,618	60%	65%
Black/African American	854	20%	17%
Other	829	19%	14%
Multiple Races	38	1%	1%
Am. Indian/Native Alaskan	15	0%	1%
Asian	14	0%	1%
Hawaiian/Other Pacific Islander	8	0%	0%
Unknown	1	0%	3%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

2445 Main St..SupRes 117-250
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	42	-2%	
Admits	5	4	25%	▲
Discharges	4	6	-33%	▼
Bed Days	13,038	13,839	-6%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		94%	85%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	76%
✔ SA Screen Complete		100%	75%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		2	67%	60%	66%	7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		35	85%	60%	81%	25%	▲
✔ Stable Living Situation		41	100%	95%	96%	5%	
✔ Improved/Maintained Axis V GAF Score		36	97%	95%	68%	2%	
● Employed		4	10%	25%	8%	-15%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		36	4,067 days	0.9	99%	90%	95%	9%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▢					▢		▢	▢			33%
Discharges		▢			▢			▢	▢				33%

▢ 1 or more Records Submitted to DMHAS
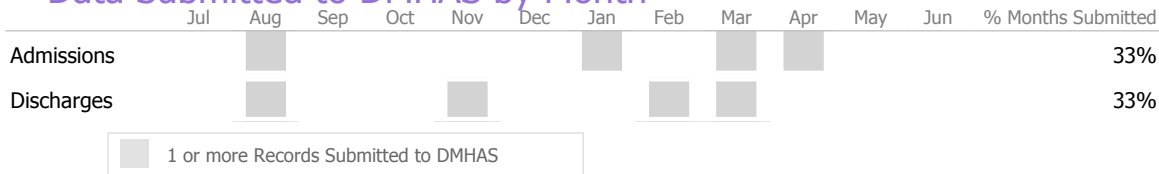
▲ > 10% Over	▼ < 10% Under

▢ Actual		Goal	✔ Goal Met	● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

964 Iranistan AveGrpRes117-241
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	9	67%	▲
Admits	7	4	75%	▲
Discharges	7	1	600%	▲
Bed Days	2,424	2,814	-14%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		5	71%	80%	78%	-9%
✔	No Re-admit within 30 Days of Discharge		6	86%	85%	87%	1%
🔴	Follow-up within 30 Days of Discharge		4	80%	90%	81%	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	97%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	87%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	93%
✔	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	95%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		12	80%	60%	77%	20%	▲
✔	Stable Living Situation		15	100%	90%	98%	10%	
🔴	Improved/Maintained Axis V GAF Score		7	78%	95%	64%	-17%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		8	1,227 days	0.5	83%	90%	96%	-7%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					▪		▪		▪	▪		▪	42%
Discharges	▪			▪			▪		▪		▪		42%

▪ 1 or more Records Submitted to DMHAS
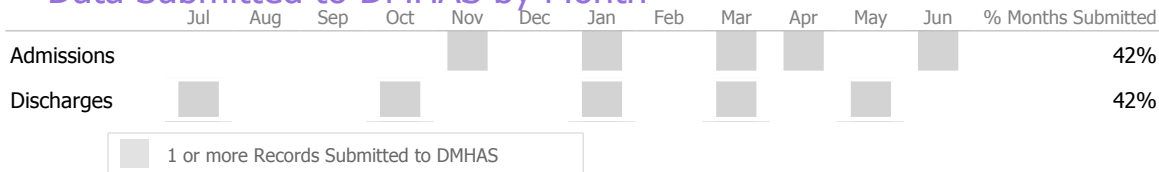
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Group Home Programs

Counseling Sys IntenOP 025350
Recovery Network of Programs
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	470	435	8%	
Admits	443	437	1%	
Discharges	436	394	11%	▲
Service Hours	1,737	1,837	-5%	
Social Rehab/PHP/IOP Days	6,209	6,084	2%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		268	61%	50%	60%	11%	▲
🔴	Follow-up within 30 Days of Discharge		155	58%	90%	49%	-32%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		505	94%	75%	94%	19%	▲
✓	Self Help		403	75%	60%	49%	15%	▲
✓	Abstinence/Reduced Drug Use		331	62%	55%	64%	7%	
✓	Improved/Maintained Axis V GAF Score		433	99%	75%	80%	24%	▲
✓	Stable Living Situation		507	95%	95%	93%	0%	
🔴	Employed		149	28%	50%	28%	-22%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		55	54%	90%	84%	-36%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	96%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	6%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	93%
✓	SA Screen Complete	100%	93%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■		■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 50 Active Standard IOP Programs

Ctr for Human Ser MM 100454
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,381	1,375	0%
Admits	597	581	3%
Discharges	562	575	-2%
Service Hours	21,378	22,309	-4%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	87%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	92%
✓ SA Screen Complete		100%	92%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		344	62%	50%	56%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		1,114	74%	50%	71%	24% ▲
✓ Self Help		1,242	83%	60%	55%	23% ▲
✓ Not Arrested		1,420	94%	75%	95%	19% ▲
✓ Improved/Maintained Axis V GAF Score		1,261	96%	75%	75%	21% ▲
✓ Stable Living Situation		1,455	97%	90%	94%	7%
✓ Employed		650	43%	40%	40%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		940	99%	90%	91%	9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		817	59%	50%	64%	9%

Data Submitted to DMHAS by Month
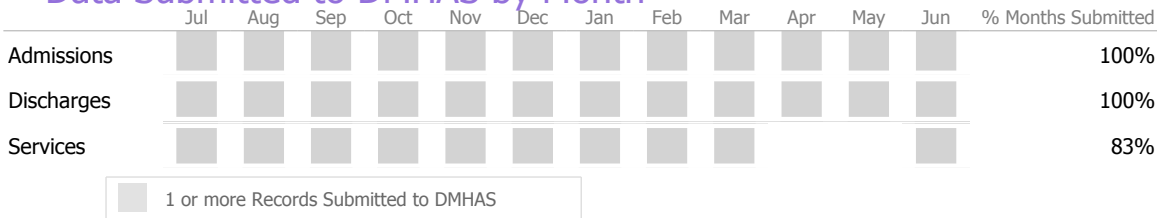
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	239	228	5%
Admits	234	223	5%
Discharges	235	223	5%
Bed Days	5,424	5,423	0%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	92%
✔ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	99%
✔ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		185	79%	80%	81%	-1%
✔ No Re-admit within 30 Days of Discharge		224	95%	85%	94%	10%
🔴 Follow-up within 30 Days of Discharge		134	72%	90%	58%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Self Help		227	91%	60%	63%	31% ▲
✔ Improved/Maintained Axis V GAF Score		232	99%	75%	95%	24% ▲
✔ Abstinence/Reduced Drug Use		206	83%	70%	49%	13% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		15	24 days	0.1	99%	90%	86%	9%

	< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS
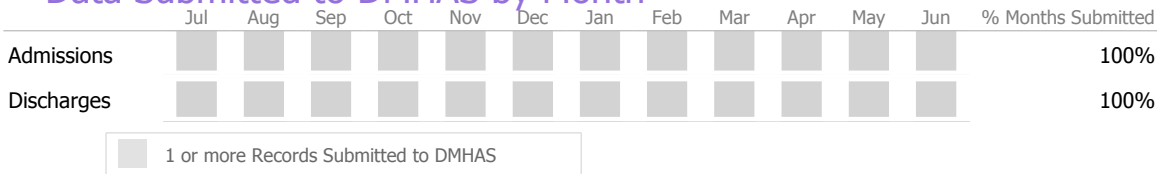
▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Kinsella Trt Ctr MM 301862
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,116	1,023	9%	
Admits	614	507	21%	▲
Discharges	555	501	11%	▲
Service Hours	12,938	13,919	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	99%
✔	Valid TEDS Data	100%	98%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	87%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	92%
✔	SA Screen Complete	100%	92%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		264	48%	50%	56%	-2%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		895	72%	50%	71%	22%	▲
✔	Not Arrested		1,167	94%	75%	95%	19%	▲
✔	Improved/Maintained Axis V GAF Score		962	89%	75%	75%	14%	▲
✔	Stable Living Situation		1,159	93%	90%	94%	3%	
🔴	Self Help		720	58%	60%	55%	-2%	
🔴	Employed		373	30%	40%	40%	-10%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		685	99%	90%	91%	9%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Length of Stay over 1 Year		523	47%	50%	64%	-3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 26 Active Methadone Maintenance Programs

New Prospects 025613
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	308	312	-1%
Admits	300	303	-1%
Discharges	300	303	-1%
Bed Days	8,016	7,872	2%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	100%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		256	85%	50%	80%	35%	▲
✓ No Re-admit within 30 Days of Discharge		288	96%	85%	94%	11%	▲
🔴 Follow-up within 30 Days of Discharge		206	80%	90%	83%	-10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		292	91%	70%	80%	21%	▲
✓ Improved/Maintained Axis V GAF Score		298	99%	75%	98%	24%	▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	28 days	0.1	95%	90%	92%	5%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS
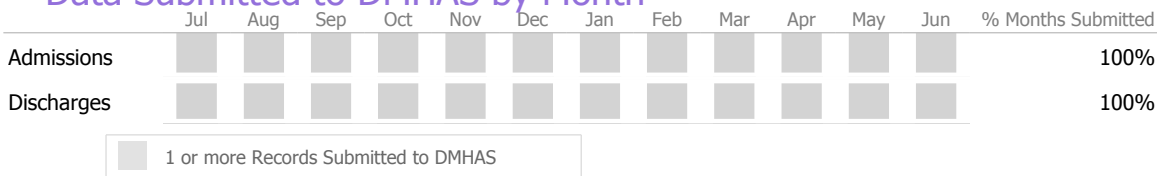
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Offender Re-entry Program
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	0	
Admits	2	-	
Discharges	2	-	
Service Hours	-	-	
Bed Days	60	-	

Data Submitted to DMHAS by Month
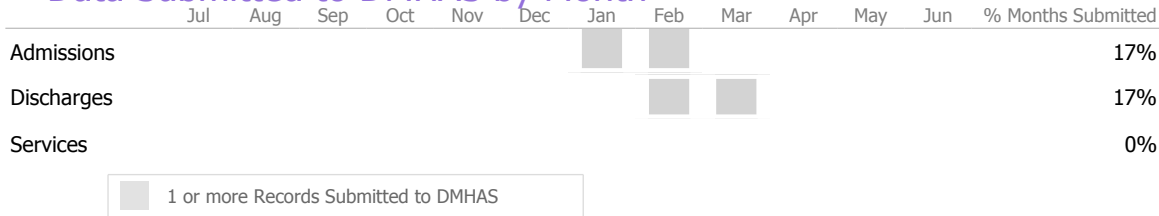
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions							▪	▪					17%
Discharges								▪	▪				17%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

| Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 7 Active Shelter Programs

Recovery Counseling Svc OP 301540
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	399	477	-16%	▼
Admits	335	457	-27%	▼
Discharges	337	433	-22%	▼
Service Hours	3,667	4,331	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	95%
✔ Valid TEDS Data		94%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		56%	34%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	95%
✔ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		233	69%	50%	52%	19%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Self Help		345	80%	60%	25%	20%	▲
✔ Not Arrested		404	94%	75%	89%	19%	▲
✔ Abstinence/Reduced Drug Use		304	71%	55%	58%	16%	▲
✔ Improved/Maintained Axis V GAF Score		333	96%	75%	60%	21%	▲
✔ Stable Living Situation		417	97%	95%	87%	2%	
● Employed		184	43%	50%	37%	-7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		60	63%	90%	84%	-28%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		225	71%	75%	74%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Recovery Empowerment Counseling Center IOP 753
Recovery Network of Programs
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	177	30	490%	▲
Admits	172	30	473%	▲
Discharges	141	4	3425%	▲
Service Hours	980	83	1081%	▲
Social Rehab/PHP/IOP Days	2,564	212	1109%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		33%	6%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	93%
✓ SA Screen Complete		100%	93%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		84	60%	50%	60%	10%	▲
● Follow-up within 30 Days of Discharge		35	42%	90%	49%	-48%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		177	89%	75%	94%	14%	▲
✓ Self Help		133	67%	60%	49%	7%	
✓ Stable Living Situation		194	98%	95%	93%	3%	
● Abstinence/Reduced Drug Use		105	53%	55%	64%	-2%	
✓ Improved/Maintained Axis V GAF Score		139	97%	75%	80%	22%	▲
● Employed		63	32%	50%	28%	-18%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		54	95%	90%	84%	5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 50 Active Standard IOP Programs

Recovery Empowerment Counseling Center OP 750
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	10	770%	▲
Admits	86	10	760%	▲
Discharges	69	3	2200%	▲
Service Hours	1,009	20	4881%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	95%
✔ Valid TEDS Data		97%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	34%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	95%
✔ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		56	81%	50%	52%	31%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		87	94%	75%	89%	19%	▲
✔ Self Help		60	65%	60%	25%	5%	
✔ Abstinence/Reduced Drug Use		55	59%	55%	58%	4%	
✔ Stable Living Situation		92	99%	95%	87%	4%	
🔴 Employed		46	49%	50%	37%	-1%	
✔ Improved/Maintained Axis V GAF Score		68	94%	75%	60%	19%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		23	92%	90%	84%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		63	78%	75%	74%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐		☐	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Residential Detox 025727
Recovery Network of Programs
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,016	966	5%
Admits	1,297	1,228	6%
Discharges	1,294	1,231	5%
Bed Days	6,728	6,220	8%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		1,007	78%	80%	79%	-2%
✓	No Re-admit within 30 Days of Discharge		1,131	87%	85%	86%	2%
●	Follow-up within 30 Days of Discharge		658	65%	90%	55%	-25% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	95%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	N/A

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	95%
✓	SA Screen Complete	100%	95%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	99%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		19	5 days	0.0	97%	90%	85%	7%

■	< 90%	■	90-110%	■	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	256	226	13%	▲
Admits	237	218	9%	
Discharges	241	213	13%	▲
Bed Days	12,811	13,395	-4%	

Data Submitted to DMHAS by Month
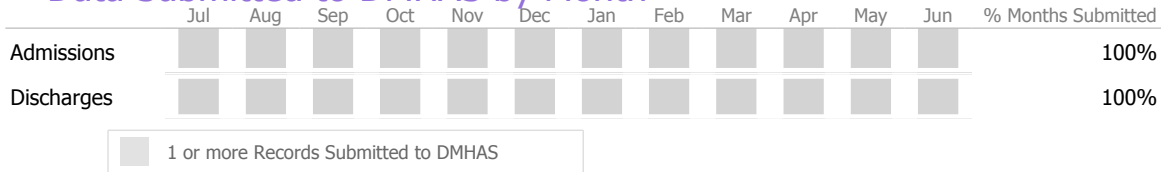
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Shelter Programs

Superv Hsng Urban Proj117-260
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	15	53%	▲
Admits	15	7	114%	▲
Discharges	15	7	114%	▲
Service Hours	971	968	0%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		12	80%	50%	70%	30%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		22	96%	60%	86%	36%	▲
✓	Stable Living Situation		23	100%	85%	93%	15%	▲
✓	Employed		7	30%	25%	13%	5%	

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	91%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		8	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■			■			■	■	75%
Discharges	■	■			■	■		■	■		■	■	75%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS
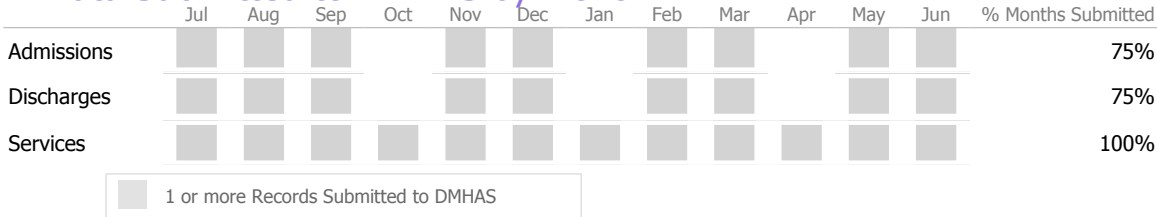
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 52 Active Residential Support Programs

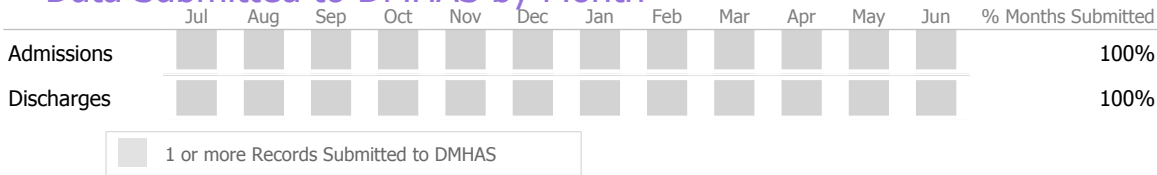**Tina Klem Serenity House 301 038**
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	0	
Admits	60	-	
Discharges	50	-	
Bed Days	3,796	-	

Valid TEDS Data		N/A	100%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	99%
✔ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	4%
✔ Valid Axis V GAF Score		100%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 13 Active Recovery House Programs

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	20	50%	▲
Admits	26	15	73%	▲
Discharges	26	15	73%	▲
Bed Days	1,773	1,781	0%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		21	81%	95%	76%	-14%	▼
✔	No Re-admit within 30 Days of Discharge		26	100%	85%	87%	15%	▲
✔	Follow-up within 30 Days of Discharge		19	90%	90%	92%	0%	

Data Submission Quality

Data Entry	Actual	State Avg
✔ Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	81%

Cooccurring	Actual	State Avg
✔ MH Screen Complete	96%	96%
✔ SA Screen Complete	96%	93%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	100%	89%
✔ Valid Axis V GAF Score	100%	88%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Improved/Maintained Axis V GAF Score		26	100%	75%	70%	25%	▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		5	149 days	0.2	97%	90%	89%	7%

	< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 10 Active Transitional Programs