

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	75	83	-10%
	Admits	13	13	0%
	Discharges	17	28	-39% ▼
	Service Hours	3,532	3,417	3%
	Bed Days	5,592	6,038	-7%
	S.Rehab/PHP/IOP	8,763	8,941	-2%

### Consumer Satisfaction Survey (Based on 101 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		93%	80%	92%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		88%	80%	93%
✓ Recovery		84%	80%	79%
✓ Participation in Treatment		82%	80%	92%
✓ Outcome		82%	80%	83%
✓ Respect		81%	80%	91%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Social Rehabilitation	57	47.5%
	Residential Services	53	44.2%
	Case Management	10	8.3%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	2	3%	▼ 16%	Male	48	64%	60%	
26-34	7	9%	▼ 23%	Female	27	36%	40%	
35-44	11	15%	20%	<b>Race</b>	White/Caucasian	64	85%	▲ 65%
45-54	15	20%	24%		Black/African American	8	11%	17%
55-64	29	39%	▲ 14%		Other	3	4%	14%
65+	11	15%	▲ 4%		Am. Indian/Native Alaskan			1%
<b>Ethnicity</b>	Non-Hispanic	73	97%	▲ 75%	Asian			1%
	Hispanic-Other	2	3%	6%	Multiple Races			1%
	Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander			0%
	Hispanic-Mexican			0%	Unknown			3%
	Hisp-Puerto Rican			▼ 12%				
Unknown			6%					

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	2,899	2,920	-1%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	78%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	81%	-90% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	93%
SA Screen Complete	0%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	95%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	90%	98%	10%
✓ Social Support		6	67%	60%	77%	7%
● Improved/Maintained Axis V GAF Score		7	78%	95%	64%	-17% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	2,687 days	0.9	99%	90%	96%	9%



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%

1 or more Records Submitted to DMHAS



\* State Avg based on 25 Active Group Home Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	11	-27% ▼
Admits	1	2	-50% ▼
Discharges	2	4	-50% ▼
Bed Days	2,693	3,118	-14% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	85%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	76%
SA Screen Complete	0%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	60%	66%	40% ▲

### Recovery

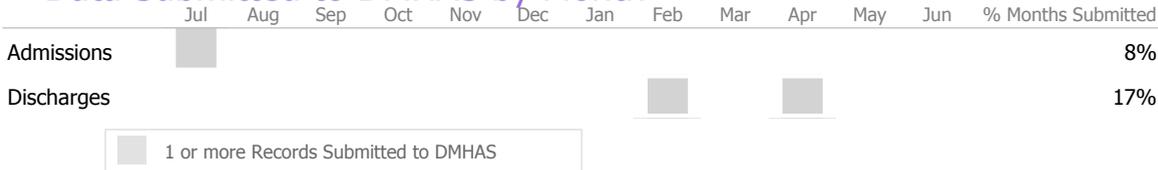
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	100%	60%	81%	40% ▲
Stable Living Situation		8	100%	95%	96%	5%
Employed		2	25%	25%	8%	0%
Improved/Maintained Axis V GAF Score		7	88%	95%	68%	-7%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,449 days	1.0	92%	90%	95%	2%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⚪ Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	41	-10%
Admits	3	8	-63% ▼
Discharges	8	8	0%
Service Hours	2,671	2,668	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	91%
SA Screen Complete	0%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	75%	50%	70%	25% ▲

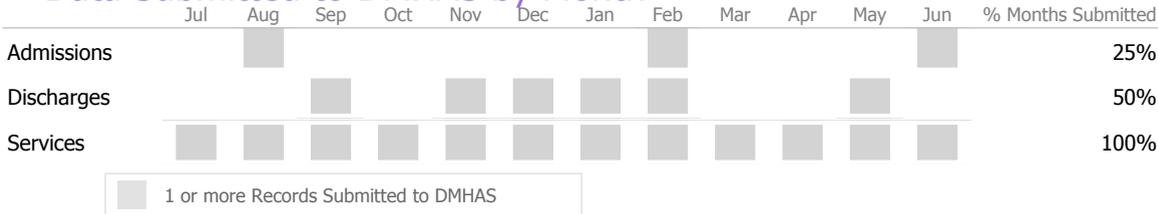
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		34	92%	60%	86%	32% ▲
Stable Living Situation		37	100%	85%	93%	15% ▲
Employed		12	32%	25%	13%	7% ▲
Improved/Maintained Axis V GAF Score		30	86%	95%	68%	-9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 52 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	63	-10%
Admits	8	1	700% ▲
Discharges	5	14	-64% ▼
Service Hours	-	7	-100% ▼
Social Rehab/PHP/IOP Days	8,763	8,941	-2%

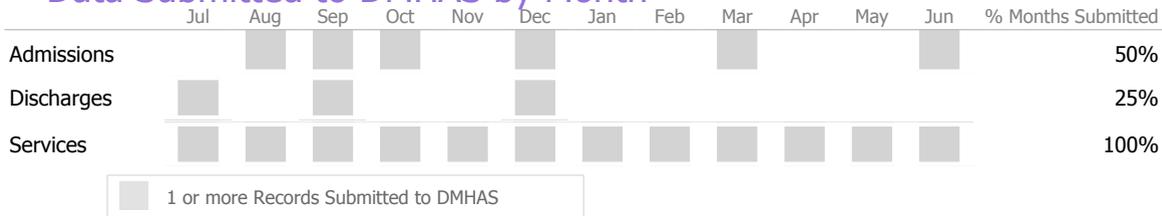
### Service Utilization



Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	51	98%	90%	81%	8%

### Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	1	-100% ▼
Discharges	1	1	0%
Service Hours	861	743	16% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	89%	15% ▲

### Service Utilization

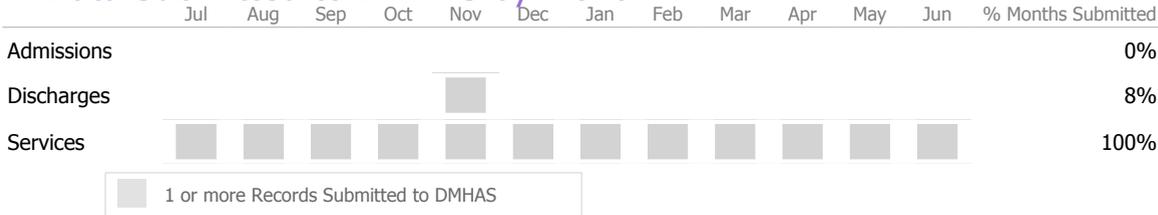
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	93%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 67 Active Supportive Housing – Scattered Site Programs