

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	56	51	10%
	Admits	23	23	0%
	Discharges	21	19	11% ▲
	Service Hours	568	663	-14% ▼
	Bed Days	5,898	5,407	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 33 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		97%	80%	83%
✓ Respect		91%	80%	91%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	36	64.3%
	Case Management	20	35.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	2	4%	▼ 16%	Male	35	63%	60%
26-34	1	2%	▼ 23%	Female	21	38%	40%
35-44	10	18%	20%				
45-54	26	46%	▲ 24%				
55-64	17	30%	▲ 14%				
65+			4%				

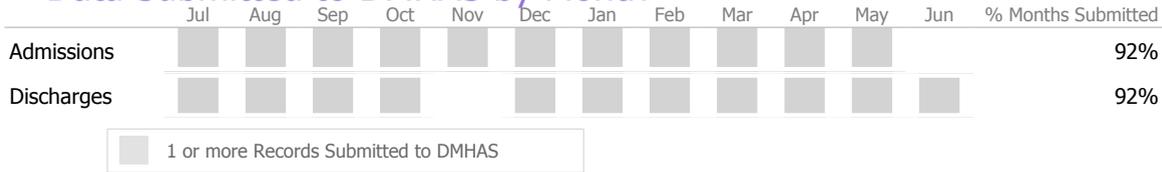
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	42	75%	75%	Black/African American	37	66%	▲ 17%
Hisp-Puerto Rican	10	18%	12%	White/Caucasian	18	32%	▼ 65%
Unknown	4	7%	6%	Other	1	2%	▼ 14%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			0%	Asian			1%
Hispanic-Other			6%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	32	13% ▲
Admits	21	20	5%
Discharges	21	18	17% ▲
Bed Days	5,898	5,407	9%

Data Submitted to DMHAS by Month



* State Avg based on 4 Active Other Programs

Liberty Supportive Housing Programs

Liberty Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	2	3	-33% ▼
Discharges	-	1	-100% ▼
Service Hours	568	663	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	90%	85%	89%	5%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs