

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	196	550	-64%	▼
	Admits	53	93	-43%	▼
	Discharges	25	409	-94%	▼
	Service Hours	5	3,032	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	196	100.0%

Consumer Satisfaction Survey (Based on 135 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Respect		91%	80%	91%
✓ Overall		87%	80%	91%
✓ Access		85%	80%	88%
● Outcome		68%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	7	4%	16% ▼
26-34	22	11%	23% ▼
35-44	35	18%	20%
45-54	80	41%	24% ▲
55-64	43	22%	14%
65+	9	5%	4%

Gender	#	%	State Avg
Female	122	62%	40% ▲
Male	74	38%	60% ▼

Ethnicity	#	%	State Avg
Non-Hispanic	156	80%	75%
Hisp-Puerto Rican	21	11%	12%
Unknown	10	5%	6%
Hispanic-Other	8	4%	6%
Hispanic-Mexican	1	1%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	99	51%	65% ▼
Black/African American	64	33%	17% ▲
Other	18	9%	14%
Multiple Races	5	3%	1%
Unknown	5	3%	3%
Am. Indian/Native Alaskan	3	2%	1%
Asian	2	1%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	550	-64% ▼
Admits	53	93	-43% ▼
Discharges	25	409	-94% ▼
Service Hours	5	3,032	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic 6 Month Updates	2%	56%
Cooccurring MH Screen Complete	100%	70%
SA Screen Complete	98%	67%
Diagnosis Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	74%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	17%	50%	45%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		101	52%	60%	55%	-8%
Employed		12	6%	30%	19%	-24% ▼
Stable Living Situation		111	57%	95%	81%	-38% ▼
Improved/Maintained Axis V GAF Score		18	11%	75%	51%	-64% ▼

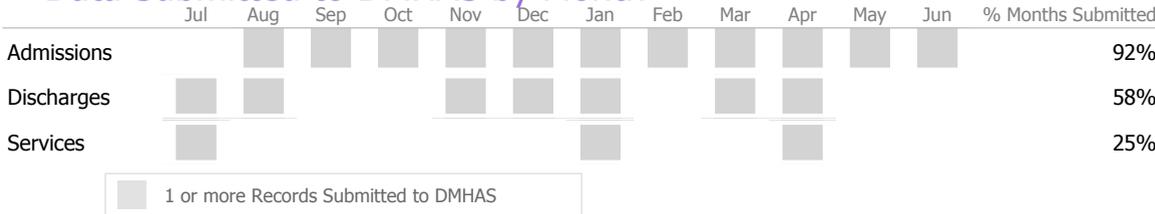
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	9%	90%	87%	-81% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	2%	75%	67%	-73% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs