

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	108	114	-5%
	Admits	19	84	-77% ▼
	Discharges	16	84	-81% ▼
	Service Hours	2,057	2,126	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	108	100.0%

Consumer Satisfaction Survey (Based on 59 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Respect		92%	80%	91%
✓ Recovery		83%	80%	79%
● Outcome		75%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	1%	▼ 16%	Female	55	51%	▲ 40%
26-34	16	15%	23%	Male	53	49%	▼ 60%
35-44	26	24%	20%				
45-54	31	29%	24%				
55-64	26	24%	14%				
65+	8	7%	4%				
Ethnicity				Race			
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	74	69%	75%	White/Caucasian	63	58%	65%
Hisp-Puerto Rican	25	23%	▲ 12%	Black/African American	32	30%	▲ 17%
Hispanic-Other	5	5%	6%	Other	9	8%	14%
Unknown	4	4%	6%	Unknown	3	3%	3%
Hispanic-Cuban			0%	Asian	1	1%	1%
Hispanic-Mexican			0%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	110	-2%
Admits	19	81	-77% ▼
Discharges	16	24	-33% ▼
Service Hours	2,057	1,990	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	52%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	62%
SA Screen Complete	100%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	43%	65%	54%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		83	77%	60%	68%	17% ▲
Stable Living Situation		104	96%	80%	91%	16% ▲
Employed		6	6%	20%	10%	-14% ▼
Improved/Maintained Axis V GAF Score		86	86%	95%	58%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		92	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs