

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	43	94	-54% ▼
	Admits		33	-100% ▼
	Discharges		51	-100% ▼
	Bed Days	9,125	10,928	-16% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	25	58.1%
	Case Management	18	41.9%

Client Demographics

Age	#	%	State Avg
18-25	1	2%	16% ▼
26-34	9	21%	23%
35-44	8	19%	20%
45-54	13	30%	24%
55-64	11	26%	14% ▲
65+	1	2%	4%

Ethnicity	#	%	State Avg
Non-Hispanic	27	63%	75% ▼
Hisp-Puerto Rican	15	35%	12% ▲
Hispanic-Other	1	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			6%

Gender	#	%	State Avg
Male	25	58%	60%
Female	18	42%	40%

Race	#	%	State Avg
White/Caucasian	21	49%	65% ▼
Am. Indian/Native Alaskan	15	35%	1% ▲
Black/African American	5	12%	17%
Other	2	5%	14%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Steps Housing

Friendship Service Center

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	-	-	
Discharges	-	3	-100% ▼
Service Hours	-		-100% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	100%	85%	90%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	92%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	73	-66% ▼
Admits	-	33	-100% ▼
Discharges	-	48	-100% ▼
Bed Days	9,125	10,928	-16% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Shelter Programs