

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	141	160	-12% ▼
	Admits	28	58	-52% ▼
	Discharges	17	50	-66% ▼
	Service Hours	444	939	-53% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	141	100.0%

Consumer Satisfaction Survey (Based on 25 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		96%	80%	92%
✓ Outcome		96%	80%	83%
● Recovery		76%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	18	13%	16%
26-34	22	16%	23%
35-44	29	21%	20%
45-54	44	32%	24%
55-64	18	13%	14%
65+	6	4%	4%

Gender	#	%	State Avg
Male	84	60%	60%
Female	57	40%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	94	67%	75%
Unknown	26	18%	▲ 6%
Hispanic-Other	13	9%	6%
Hisp-Puerto Rican	7	5%	12%
Hispanic-Mexican	1	1%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	116	82%	▲ 65%
Other	11	8%	14%
Black/African American	9	6%	▼ 17%
Unknown	4	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	95%
Valid TEDS Data	99%	94%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	1%	34%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	90%	95%
SA Screen Complete	Actual	State Avg
SA Screen Complete	97%	95%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	90%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	29%	50%	52%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		96	68%	75%	89%	-7%
Abstinence/Reduced Drug Use		59	42%	55%	58%	-13% ▼
Employed		35	25%	50%	37%	-25% ▼
Stable Living Situation		83	59%	95%	87%	-36% ▼
Self Help		5	4%	60%	25%	-56% ▼
Improved/Maintained Axis V GAF Score		19	13%	75%	60%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		49	40%	90%	84%	-50% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	57%	75%	74%	-18% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs