

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,206	2,404	-8%
	Admits	2,676	2,726	-2%
	Discharges	2,798	2,785	0%
	Service Hours	12,388	6,635	87% ▲
	Bed Days	7,782	8,164	-5%
	S.Rehab/PHP/IOP	3,998	70	5611%

Consumer Satisfaction Survey (Based on 34 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Recovery		69%	80%	79%
Quality and Appropriateness		63%	80%	93%
Overall		62%	80%	91%
Participation in Treatment		59%	80%	92%
Outcome		53%	80%	83%
General Satisfaction		53%	80%	92%
Respect		50%	80%	91%
Access		47%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ● Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,489	62.0%
	PHP	460	19.1%
	Outpatient	404	16.8%
Mental Health	Social Rehabilitation	33	1.4%
	Case Management	17	0.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	298	14%	16%	Male	1,477	67%	60%	
26-34	598	27%	23%	Female	729	33%	40%	
35-44	481	22%	20%	Race	White/Caucasian	1,284	58%	65%
45-54	614	28%	24%		Black/African American	568	26%	17%
55-64	196	9%	14%		Other	296	13%	14%
65+	16	1%	4%		Multiple Races	22	1%	1%
					Unknown	22	1%	3%
Ethnicity	Non-Hispanic	1,807	82%	75%	Am. Indian/Native Alaskan	11	0%	1%
	Hisp-Puerto Rican	250	11%	12%	Asian	2	0%	1%
	Hispanic-Other	117	5%	6%	Hawaiian/Other Pacific Islander	1	0%	0%
	Unknown	16	1%	6%				
	Hispanic-Cuban	12	1%	0%				
Hispanic-Mexican	4	0%	0%					

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	460	413	11%	▲
Admits	421	315	34%	▲
Discharges	502	343	46%	▲
Service Hours	438	936	-53%	▼
Social Rehab/PHP/IOP Days	3,998	70	5611%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	96%
✓ Valid TEDS Data		100%	99%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	8%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	74%
✓ SA Screen Complete		100%	74%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		171	34%	50%	42%	-16% ▼
● No Re-admit within 30 Days of Discharge		291	58%	85%	67%	-27% ▼
● Follow-up within 30 Days of Discharge		54	32%	90%	42%	-58% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		449	89%	75%	88%	14% ▲
● Self Help		278	54%	60%	55%	-6%
● Stable Living Situation		345	67%	95%	77%	-28% ▼
● Employed		54	10%	50%	17%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	89%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Partial Hospitalization Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	404	513	-21% ▼
Admits	202	270	-25% ▼
Discharges	244	310	-21% ▼
Service Hours	4,732	4,447	6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		55	23%	50%	52%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		405	98%	75%	89%	23% ▲
✓ Abstinence/Reduced Drug Use		298	72%	55%	58%	17% ▲
● Stable Living Situation		379	92%	95%	87%	-3%
● Improved/Maintained Axis V GAF Score		207	58%	75%	60%	-17% ▼
● Employed		73	18%	50%	37%	-32% ▼
● Self Help		105	25%	60%	25%	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
✓ Valid TEDS Data		94%
On-Time Periodic		
✓ 6 Month Updates		34%
Cooccurring		
✓ MH Screen Complete		95%
✓ SA Screen Complete		95%
Diagnosis		
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		91%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		165	97%	90%	84%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		173	87%	75%	74%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■				■	■	■	■	■	75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	3	3	0%
Discharges	-	3	-100% ▼
Service Hours	363	434	-16% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 41 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,489	1,591	-6%
Admits	2,041	2,126	-4%
Discharges	2,038	2,124	-4%
Bed Days	7,782	8,164	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,525	75%	80%	79%	-5%
✓ No Re-admit within 30 Days of Discharge		1,730	85%	85%	86%	0%
● Follow-up within 30 Days of Discharge		852	56%	90%	55%	-34%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

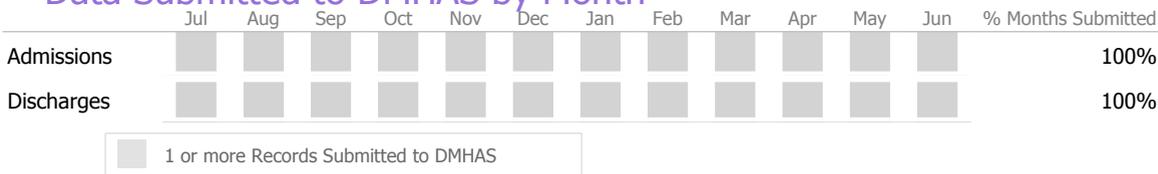
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	93%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		26	5 days	0.0	82%	90%	85%	-8%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

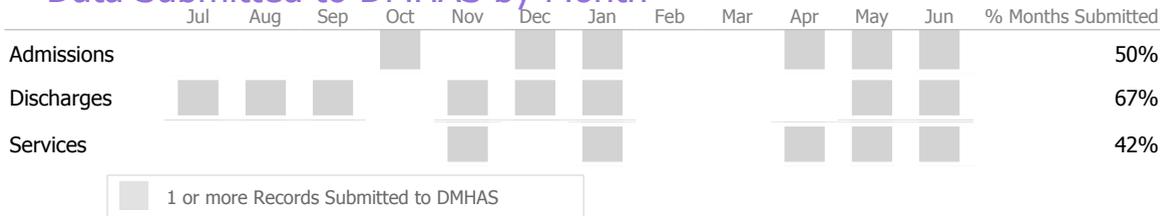
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	29	14% ▲
Admits	9	12	-25% ▼
Discharges	14	5	180% ▲
Service Hours	6,855	818	738% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	100%	90%	81%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs