

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,644	5,534	2%
	Admits	3,899	3,920	-1%
	Discharges	3,752	3,876	-3%
	Service Hours	31,408	38,218	-18% ▼
	Bed Days	45,425	35,827	27% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 651 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Overall		91%	80%	91%
✓ Respect		91%	80%	91%
✓ Access		87%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based		3,707 63.8%
Addiction			
	Outpatient		1,226 21.1%
	Residential Services		419 7.2%
	Other		47 0.8%
Mental Health			
	Case Management		161 2.8%
	Residential Services		114 2.0%
	Outpatient		36 0.6%
Forensic MH			
	Forensics Community-based		70 1.2%
	Residential Services		29 0.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25		1,304 26%	16%	Male		3,561 67%	60%
26-34		1,322 27%	23%	Female		1,731 33%	40%
35-44		895 18%	20%	Race			
45-54		910 18%	24%	White/Caucasian		3,122 55%	65%
55-64		429 9%	14%	Unknown		925 16%	▲ 3%
65+		111 2%	4%	Black/African American		779 14%	17%
Ethnicity				Other		687 12%	14%
Non-Hispanic		3,337 59%	▼ 75%	Multiple Races		56 1%	1%
Unknown		1,672 30%	▲ 6%	Asian		40 1%	1%
Hisp-Puerto Rican		326 6%	12%	Am. Indian/Native Alaskan		31 1%	1%
Hispanic-Other		229 4%	6%	Hawaiian/Other Pacific Islander		4 0%	0%
Hispanic-Mexican		75 1%	0%				
Hispanic-Cuban		5 0%	0%				

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	391	281	39% ▲
Admits	229	206	11% ▲
Discharges	131	125	5%
Service Hours	1,948	1,280	52% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	88%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	6%	34%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	56%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	11%	50%	52%	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		394	99%	75%	89%	24% ▲
Abstinence/Reduced Drug Use		191	48%	55%	58%	-7%
Stable Living Situation		322	81%	95%	87%	-14% ▼
Employed		75	19%	50%	37%	-31% ▼
Self Help		53	13%	60%	25%	-47% ▼
Improved/Maintained Axis V GAF Score		91	30%	75%	60%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		241	90%	90%	84%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		123	54%	75%	74%	-21% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	49	0%
Admits	38	37	3%
Discharges	37	38	-3%
Bed Days	4,705	4,406	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	40%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	57%	85%	64%	-28% ▼
No Re-admit within 30 Days of Discharge		37	100%	85%	74%	15% ▲
Follow-up within 30 Days of Discharge		2	10%	90%	63%	-80% ▼

Recovery

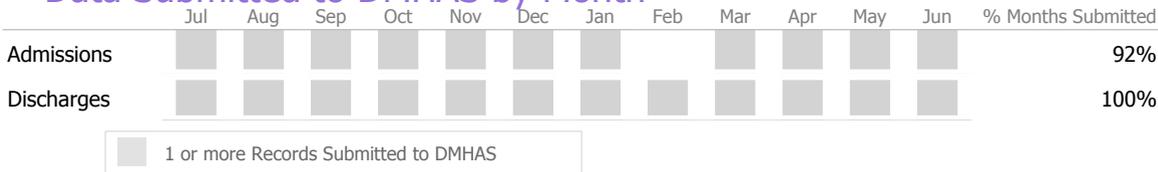
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		45	90%	70%	88%	20% ▲
Improved/Maintained Axis V GAF Score		38	97%	75%	91%	22% ▲
Employed		20	40%	60%	32%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	199 days	0.3	92%	90%	93%	2%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

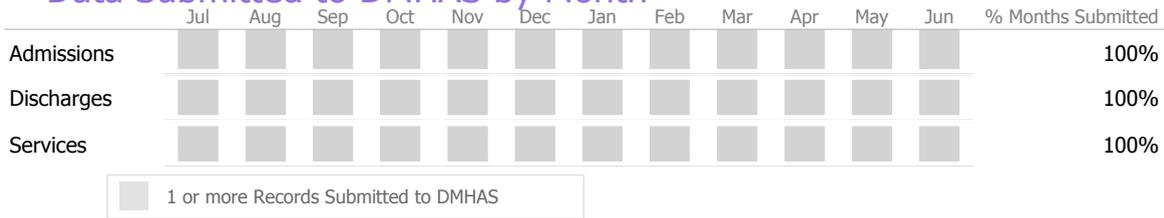
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	73	-4%
Admits	47	44	7%
Discharges	44	49	-10%
Service Hours	4,148	5,279	-21% ▼

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Day Reporting Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	10	40% ▲
Admits	6	2	200% ▲
Discharges	3	2	50% ▲
Bed Days	3,500	3,054	15% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	67%	80%	78%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	87%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	81%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	38%	87%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	93%
SA Screen Complete	83%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	99%
Valid Axis V GAF Score	36%	95%

Recovery

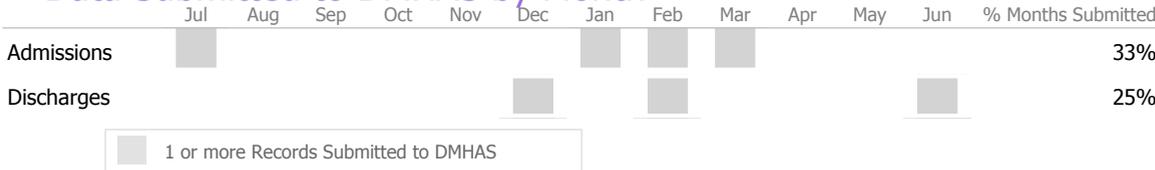
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		12	86%	60%	77%	26% ▲
✓ Stable Living Situation		14	100%	90%	98%	10%
● Improved/Maintained Axis V GAF Score		7	64%	95%	64%	-31% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,162 days	0.6	120%	90%	96%	30% ▲



Data Submitted to DMHAS by Month

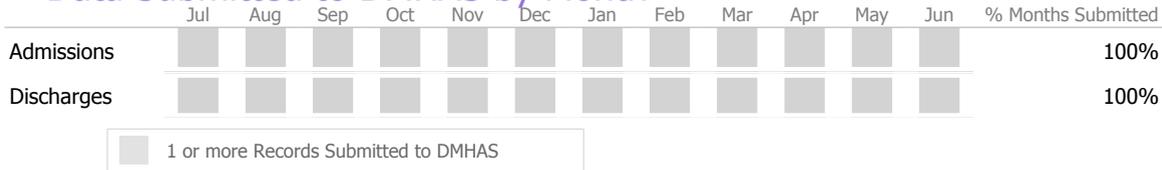


* State Avg based on 25 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	150	169	-11% ▼
Admits	138	163	-15% ▼
Discharges	139	157	-11% ▼
Bed Days	8,178	-	

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	44	-2%
Admits	28	30	-7%
Discharges	29	29	0%
Bed Days	5,147	5,204	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	72%	70%	68%	2%
✓ No Re-admit within 30 Days of Discharge		25	86%	85%	93%	1%
● Follow-up within 30 Days of Discharge		6	29%	90%	52%	-61%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
✓ 6 Month Updates	100%	11%
Cooccurring		
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	98%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		36	84%	70%	77%	14%
✓ Improved/Maintained Axis V GAF Score		31	100%	95%	94%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	221 days	0.3	94%	90%	90%	4%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	144	136	6%
Admits	61	45	36% ▲
Discharges	65	53	23% ▲
Service Hours	1,114	2,846	-61% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		41	63%	75%	66%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		82	100%	90%	75%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		33	55%	75%	69%	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
✓ Valid TEDS Data		45%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		33%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		74%
✓ SA Screen Complete		74%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		75%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	1	2	-50% ▼
Discharges	-	1	-100% ▼
Service Hours	413	542	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	93%	85%	89%	8%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	93%	90%	93%	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	8	-25% ▼
Admits	-	1	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	227	251	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		6	100%	85%	90%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	343	350	-2%
Admits	274	289	-5%
Discharges	247	303	-18% ▼
Service Hours	1,754	3,194	-45% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	86%	94%
On-Time Periodic		
6 Month Updates	14%	34%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	49%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		82	33%	50%	52%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		365	100%	75%	89%	25% ▲
Abstinence/Reduced Drug Use		227	62%	55%	58%	7%
Stable Living Situation		307	84%	95%	87%	-11% ▼
Employed		133	36%	50%	37%	-14% ▼
Self Help		54	15%	60%	25%	-45% ▼
Improved/Maintained Axis V GAF Score		42	15%	75%	60%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		109	92%	90%	84%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		227	86%	75%	74%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■					■	■	■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	30	-10%
Admits	19	22	-14% ▼
Discharges	19	22	-14% ▼
Bed Days	2,788	2,690	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	99%	100%
On-Time Periodic		
6 Month Updates	100%	11%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	63%	70%	68%	-7%
No Re-admit within 30 Days of Discharge		17	89%	85%	93%	4%
Follow-up within 30 Days of Discharge		8	67%	90%	52%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		20	74%	70%	77%	4%
Improved/Maintained Axis V GAF Score		19	95%	95%	94%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	197 days	0.3	95%	90%	90%	5%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	361	470	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	85%	90%	15% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	26	-8%
Admits	4	2	100% ▲
Discharges	1	6	-83% ▼
Service Hours	1,027	986	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		24	100%	85%	89%	15% ▲

Service Utilization

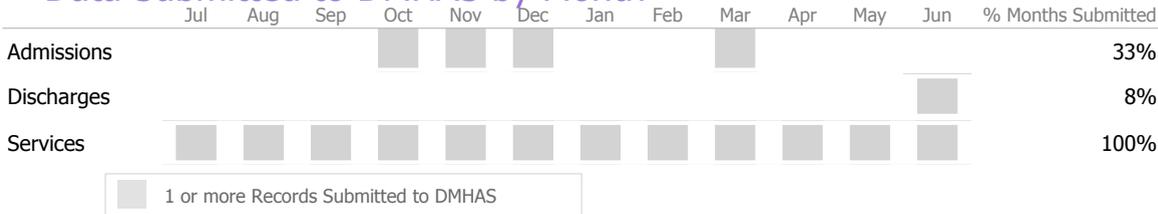
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	21	24% ▲
Admits	19	15	27% ▲
Discharges	18	14	29% ▲
Bed Days	2,674	2,780	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	83%	70%	68%	13% ▲
● No Re-admit within 30 Days of Discharge		15	83%	85%	93%	-2%
● Follow-up within 30 Days of Discharge		9	60%	90%	52%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		11%
Cooccurring		
✓ MH Screen Complete		99%
✓ SA Screen Complete		98%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		20	77%	70%	77%	7%
✓ Improved/Maintained Axis V GAF Score		18	100%	95%	94%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	189 days	0.3	92%	90%	90%	2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													83%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	319	411	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	89%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	32	13% ▲
Admits	10	4	150% ▲
Discharges	6	5	20% ▲
Service Hours	4,075	4,363	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	100%	91%
Cooccurring MH Screen Complete	100%	91%
SA Screen Complete	100%	91%
Diagnosis Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	100%	50%	70%	50% ▲

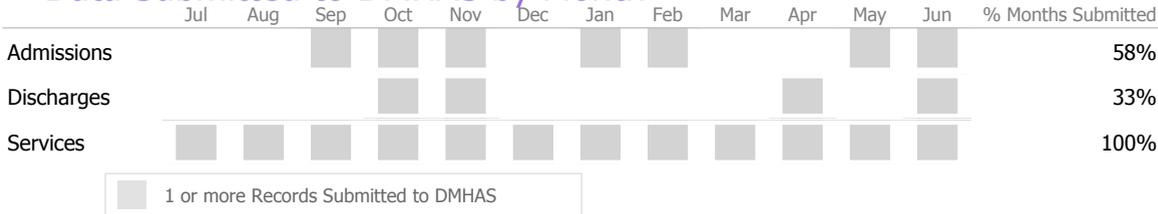
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		36	97%	85%	93%	12% ▲
Social Support		24	65%	60%	86%	5%
Employed		5	14%	25%	13%	-11% ▼
Improved/Maintained Axis V GAF Score		24	75%	95%	68%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	75	-52% ▼
Admits	3	22	-86% ▼
Discharges	-	45	-100% ▼
Service Hours	222	896	-75% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	81%	60%	55%	21% ▲
✓ Stable Living Situation		35	97%	95%	81%	2%
● Improved/Maintained Axis V GAF Score		26	72%	75%	51%	-3%
● Employed		0	0%	30%	19%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
On-Time Periodic	Actual	State Avg
6 Month Updates		56%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		70%
✓ SA Screen Complete		67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
Valid Axis V GAF Score		91%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	100%	90%	87%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	67%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

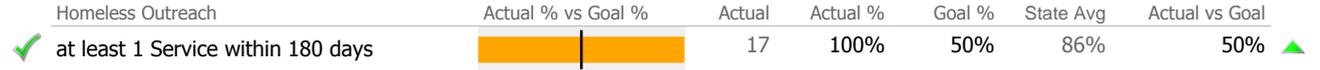
Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

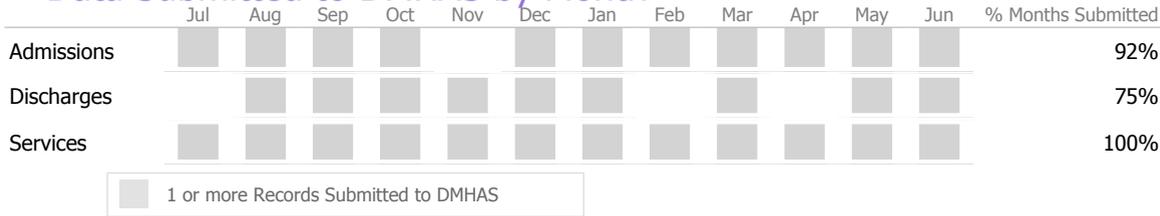
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	57	-11% ▼
Admits	17	23	-26% ▼
Discharges	18	22	-18% ▼
Service Hours	1,924	1,813	6%

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 41 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	8	6	33% ▲
Discharges	7	7	0%
Bed Days	5,067	5,246	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	57%	75%	56%	-18% ▼
● No Re-admit within 30 Days of Discharge		5	71%	85%	74%	-14% ▼
● Follow-up within 30 Days of Discharge		3	75%	90%	80%	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	9%	72%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
SA Screen Complete	88%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	9%	79%

Recovery

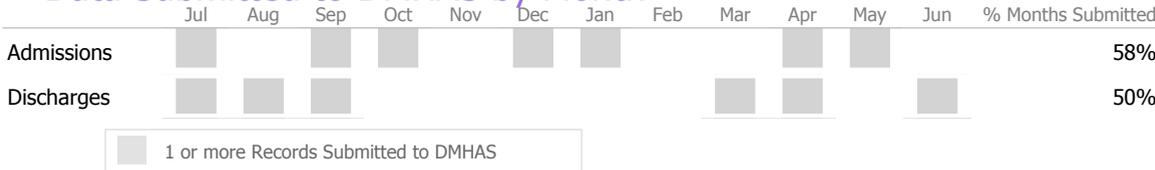
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		12	67%	75%	70%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	838 days	0.7	93%	90%	92%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	6	4	50% ▲
Discharges	5	6	-17% ▼
Bed Days	4,377	4,339	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	85%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	76%
SA Screen Complete	100%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	40%	60%	66%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		15	88%	60%	81%	28% ▲
Stable Living Situation		17	100%	95%	96%	5%
Employed		0	0%	25%	8%	-25% ▼
Improved/Maintained Axis V GAF Score		10	67%	95%	68%	-28% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	843 days	0.7	100%	90%	95%	10%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	29	14% ▲
Admits	16	10	60% ▲
Discharges	10	12	-17% ▼
Service Hours	7,729	6,889	12% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	50%	50%	70%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		28	85%	60%	86%	25% ▲
● Employed		4	12%	25%	13%	-13% ▼
● Stable Living Situation		22	67%	85%	93%	-18% ▼
● Improved/Maintained Axis V GAF Score		20	80%	95%	68%	-15% ▼

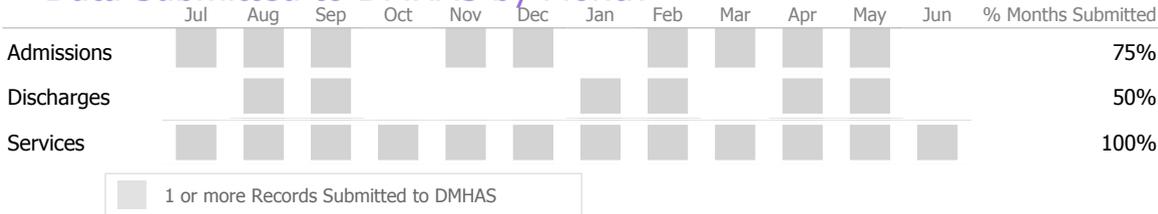
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	91%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	96%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,707	3,582	3%
Admits	2,549	2,427	5%
Discharges	2,567	2,401	7%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	128	0%
Admits	118	114	4%
Discharges	115	115	0%
Bed Days	6,789	6,607	3%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	19	-11% ▼
Admits	4	5	-20% ▼
Discharges	2	6	-67% ▼
Service Hours	2,177	2,409	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		16	94%	85%	90%	9%

Service Utilization

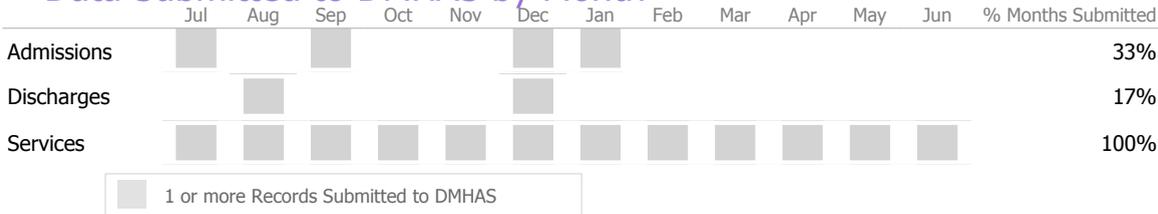
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	15	93% ▲
Admits	26	13	100% ▲
Discharges	20	12	67% ▲
Bed Days	2,200	1,501	47% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	55%	85%	55%	-30% ▼
No Re-admit within 30 Days of Discharge		14	70%	85%	70%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	60%	0%	-60% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		9	135 days	0.3	82%	90%	82%	-8%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■		■	■	■	92%
Discharges	■	■		■	■	■	■	■			■	■	75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 1 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	296	369	-20% ▼
Admits	218	320	-32% ▼
Discharges	209	336	-38% ▼
Service Hours	1,300	2,323	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	87%	94%
On-Time Periodic		
6 Month Updates	7%	34%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	36%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		108	52%	50%	52%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		307	99%	75%	89%	24% ▲
✓ Abstinence/Reduced Drug Use		185	60%	55%	58%	5%
✓ Employed		157	51%	50%	37%	1%
● Stable Living Situation		287	93%	95%	87%	-2%
● Self Help		46	15%	60%	25%	-45% ▼
● Improved/Maintained Axis V GAF Score		49	19%	75%	60%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		98	97%	90%	84%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		168	80%	75%	74%	5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	3	5	-40% ▼
Discharges	6	4	50% ▲
Service Hours	675	1,499	-55% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		13	68%	85%	90%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	13	-8%
Admits	4	4	0%
Discharges	3	6	-50% ▼
Service Hours	1,941	1,995	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	85%	90%	15% ▲

Service Utilization

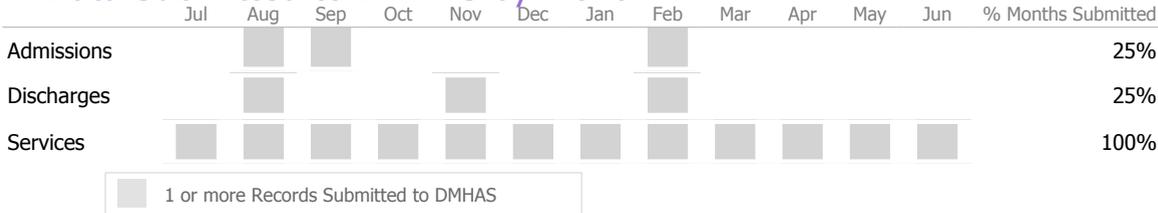
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	50	-6%
Admits	23	25	-8%
Discharges	25	26	-4%

Data Submitted to DMHAS by Month



* State Avg based on 3 Active Conversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	92	-37% ▼
Admits	30	80	-63% ▼
Discharges	25	71	-65% ▼
Service Hours	55	774	-93% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
Valid TEDS Data	63%	94%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	11%	34%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	50%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	28%	50%	52%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		58	100%	75%	89%	25% ▲
Stable Living Situation		56	97%	95%	87%	2% ▲
Abstinence/Reduced Drug Use		27	47%	55%	58%	-8%
Employed		16	28%	50%	37%	-22% ▼
Self Help		8	14%	60%	25%	-46% ▼
Improved/Maintained Axis V GAF Score		15	34%	75%	60%	-41% ▼

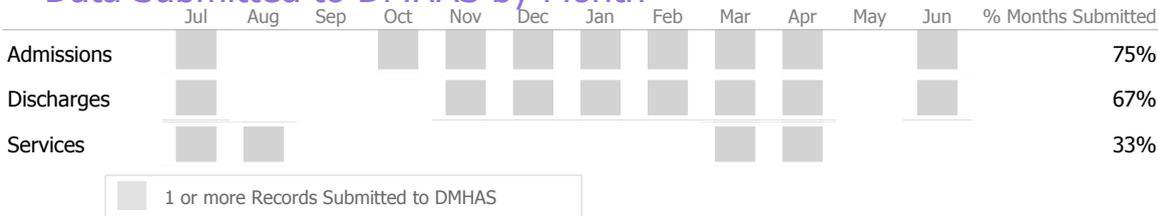
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	79%	90%	84%	-11% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	50%	75%	74%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs