

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,352	1,227	10%
	Admits	576	181	218% ▲
	Discharges	414	329	26% ▲
	Service Hours	1,670	3,096	-46% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,297	92.3%
	IOP	108	7.7%

Consumer Satisfaction Survey (Based on 170 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		92%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		87%	80%	88%
● Outcome		73%	80%	83%
● Recovery		65%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	107	8%	16%
26-34	201	15%	23%
35-44	225	17%	20%
45-54	397	29%	24%
55-64	275	20%	14%
65+	145	11%	4%

Gender	#	%	State Avg
Female	811	60%	▲ 40%
Male	540	40%	▼ 60%

Ethnicity	#	%	State Avg
Non-Hispanic	1,286	95%	▲ 75%
Hispanic-Other	40	3%	6%
Unknown	14	1%	6%
Hisp-Puerto Rican	12	1%	▼ 12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	1,273	94%	▲ 65%
Other	33	2%	▼ 14%
Black/African American	30	2%	▼ 17%
Unknown	11	1%	3%
Am. Indian/Native Alaskan	2	0%	1%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	21	329% ▲
Admits	80	-	
Discharges	26	5	420% ▲
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
On-Time Periodic 6 Month Updates	0%	56%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	70%
SA Screen Complete	92%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	89%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	65%	50%	45%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		76	79%	60%	55%	19% ▲
Employed		17	18%	30%	19%	-12% ▼
Stable Living Situation		75	78%	95%	81%	-17% ▼
Improved/Maintained Axis V GAF Score		24	59%	75%	51%	-16% ▼

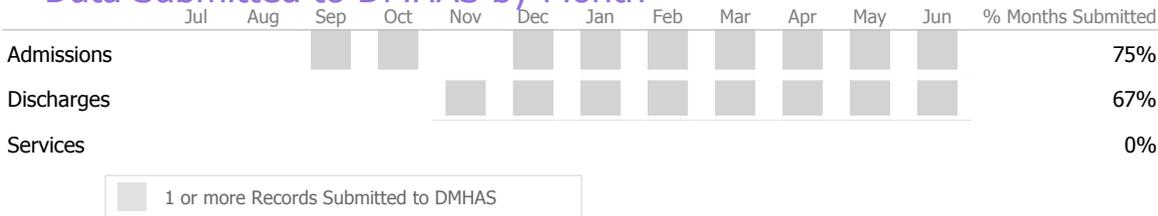
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	87%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	67%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	62	74% ▲
Admits	117	53	121% ▲
Discharges	95	63	51% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
On-Time Periodic 6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
MH Screen Complete	97%	82%
SA Screen Complete	97%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	82%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		50	53%	50%	72%	3%
Follow-up within 30 Days of Discharge		24	48%	90%	58%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		101	86%	60%	72%	26% ▲
Improved/Maintained Axis V GAF Score		90	95%	75%	73%	20% ▲
Stable Living Situation		106	90%	95%	78%	-5%
Employed		17	14%	30%	16%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ▲ Goal Met ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,267	1,150	10%
Admits	379	103	268% ▲
Discharges	293	232	26% ▲
Service Hours	1,670	3,096	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	1%	56%
Cooccurring	Actual	State Avg
MH Screen Complete	99%	70%
SA Screen Complete	92%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	89%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	12%	50%	45%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		151	12%	30%	19%	-18% ▼
Social Support		404	31%	60%	55%	-29% ▼
Stable Living Situation		520	40%	95%	81%	-55% ▼
Improved/Maintained Axis V GAF Score		244	22%	75%	51%	-53% ▼

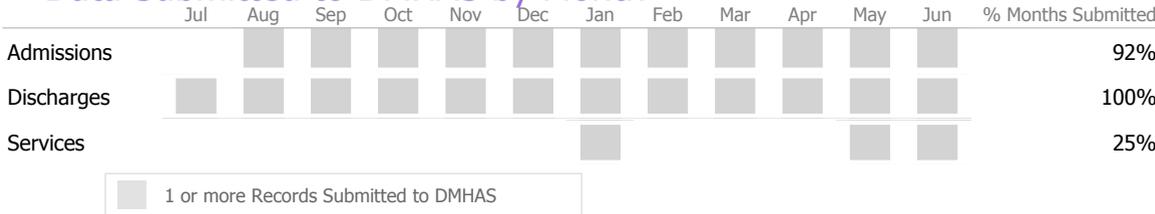
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		505	50%	90%	87%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	67%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 91 Active Standard Outpatient Programs