Catholic Charities - Institute for the Hispanic Fa
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,354	2,016	17%	▲
	Admits	1,064	947	12%	▲
	Discharges	1,200	696	72%	▲
	Service Hours	2,540	1,093	132%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,530	63.1%
Addiction			
	Outpatient	465	19.2%
	Case Management	415	17.1%
Mental Health			
	Case Management	15	0.6%

Consumer Satisfaction Survey   (Based on 150 FY13 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		92%	80%	92%
✓	Quality and Appropriateness		90%	80%	93%
✓	Respect		88%	80%	91%
✓	General Satisfaction		87%	80%	92%
✓	Overall		83%	80%	91%
✓	Access		80%	80%	88%
🔴	Outcome		75%	80%	83%
🔴	Recovery		71%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	606	26%	16%
26-34	650	28%	23%
35-44	481	20%	20%
45-54	385	16%	24%
55-64	175	7%	14%
65+	51	2%	4%

Gender

Gender	#	%		State Avg
Male	1,826	78%	▲	60%
Female	526	22%	▼	40%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	1,123	48%	▼	75%
Hisp-Puerto Rican	864	37%	▲	12%
Hispanic-Other	292	12%		6%
Hispanic-Mexican	56	2%		0%
Unknown	11	0%		6%
Hispanic-Cuban	8	0%		0%

Race

Race	#	%		State Avg
White/Caucasian	971	41%	▼	65%
Other	675	29%	▲	14%
Black/African American	641	27%		17%
Unknown	30	1%		3%
Asian	23	1%		1%
Multiple Races	5	0%		1%
Hawaiian/Other Pacific Islander	5	0%		0%
Am. Indian/Native Alaskan	4	0%		1%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	2	1	100%	▲
Discharges	1	2	-50%	▼
Service Hours	346	335	3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		15	100%	85%	90%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		14	100%	90%	92%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		21%	79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪										17%
Discharges			▪										8%
Services	▪	▪	▪		▪		▪	▪	▪	▪	▪	▪	83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▬ Actual	❙ Goal	✔ Goal Met	● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Hispanic Alcohol Program 630200
Catholic Charities - Institute for the Hispanic Fa
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	465	253	84%	▲
Admits	375	155	142%	▲
Discharges	319	163	96%	▲
Service Hours	1,946	447	336%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		96%	95%
✓ Valid TEDS Data		96%	94%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		60%	34%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		93%	95%
SA Screen Complete		93%	95%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
✓ Valid Axis V GAF Score		100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		77	24%	50%	52%	-26%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		434	93%	75%	89%	18%	▲
🔴 Abstinence/Reduced Drug Use		230	49%	55%	58%	-6%	
🔴 Stable Living Situation		407	87%	95%	87%	-8%	
🔴 Improved/Maintained Axis V GAF Score		245	70%	75%	60%	-5%	
🔴 Employed		119	25%	50%	37%	-25%	▼
🔴 Self Help		44	9%	60%	25%	-51%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		138	92%	90%	84%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		272	73%	75%	74%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

□ 1 or more Records Submitted to DMHAS
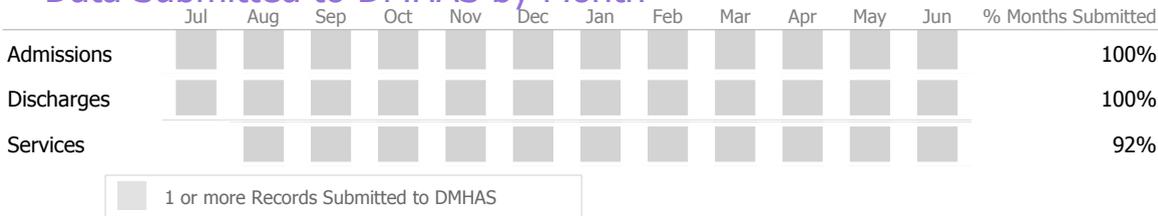
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

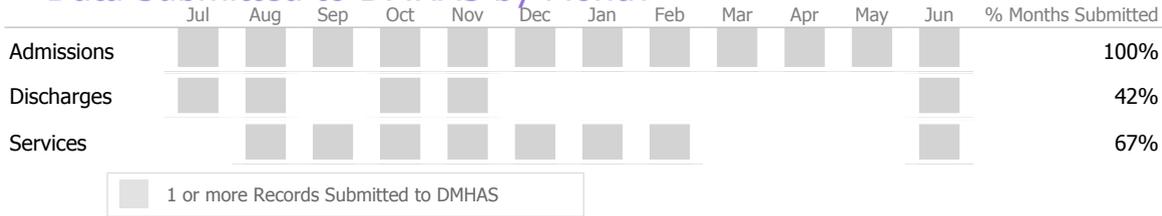* State Avg based on 117 Active Standard Outpatient Programs

Latino Outreach Hartford 630296
Catholic Charities - Institute for the Hispanic Fa
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	415	348	19%	▲
Admits	80	122	-34%	▼
Discharges	364	6	5967%	▲
Service Hours	247	311	-21%	▼

Service Engagement
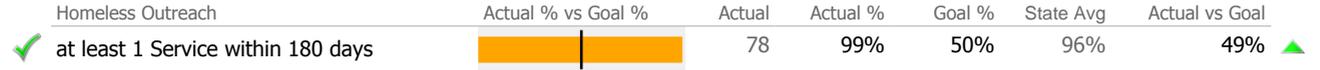
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ at least 1 Service within 180 days		78	99%	50%	96%	49%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢		▢	▢							▢	42%
Services		▢	▢	▢	▢	▢	▢	▢				▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

PTIP Hartford 630705

Catholic Charities - Institute for the Hispanic Fa

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,530	1,449	6%
Admits	607	669	-9%
Discharges	516	525	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

> 10% Over   < 10% Under

Actual   Goal   Goal Met   Below Goal
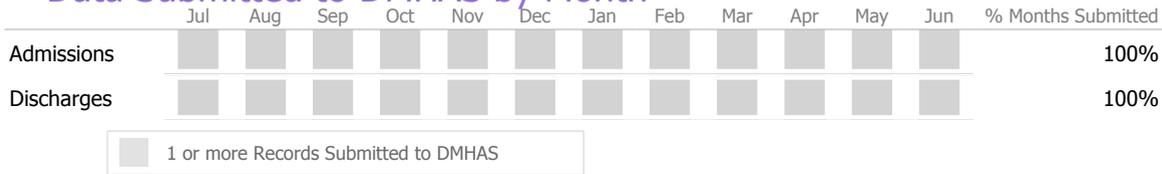
* State Avg based on 16 Active Pre-trial Intervention Programs Programs