

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	193	168	15%	▲
	Admits	193	167	16%	▲
	Discharges	196	164	20%	▲
	Service Hours	74	134	-45%	▼
	S.Rehab/PHP/IOP	1,757	1,514	16%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 46 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Overall		96%	80%	91%
✓ Outcome		93%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	193	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	22	11%	16%	Male	125	65%	60%
26-34	57	30%	23%	Female	68	35%	40%
35-44	56	29%	20%				
45-54	38	20%	24%				
55-64	16	8%	14%				
65+	4	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	172	89%	75% ▲	White/Caucasian	172	89%	65% ▲
Hisp-Puerto Rican	11	6%	12%	Other	9	5%	14%
Hispanic-Other	7	4%	6%	Black/African American	8	4%	17% ▼
Unknown	3	2%	6%	Am. Indian/Native Alaskan	3	2%	1%
Hispanic-Cuban			0%	Unknown	1	1%	3%
Hispanic-Mexican			0%	Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	168	15% ▲
Admits	193	167	16% ▲
Discharges	196	164	20% ▲
Service Hours	74	134	-45% ▼
Social Rehab/PHP/IOP Days	1,757	1,514	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	6%
Cooccurring		
MH Screen Complete	100%	93%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		137	70%	50%	60%	20% ▲
Follow-up within 30 Days of Discharge		12	9%	90%	49%	-81% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		178	85%	55%	64%	30% ▲
Self Help		180	86%	60%	49%	26% ▲
Not Arrested		201	96%	75%	94%	21% ▲
Improved/Maintained Axis V GAF Score		165	84%	75%	80%	9%
Stable Living Situation		201	96%	95%	93%	1%
Employed		50	24%	50%	28%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	94%	90%	84%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■		■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs